

Terms and conditions webshop

Introduction

These are our General Terms and Conditions. These General Terms and Conditions always apply when you use our Website or place an order through our Website, and they contain important information for you as a buyer. Please read them carefully. We also recommend that you save or print these General Terms and Conditions so that you can consult them at a later time.

Definitions

Webshop X: based in Amsterdam and registered with the Chamber of Commerce under file number , trading as Webshop X.

Website: the Website of Webshop X, to be found on webshopx.com and all of its subdomains.

Client: the natural person or corporation who enters into an agreement with Webshop X and/or is registered on the Website.

Agreement: any arrangement or agreement between Webshop X and the Client of which the General Terms and Conditions are an integral part.

General Terms and Conditions: these General Terms and Conditions.

Article 1. Applicability of the General Terms and Conditions

1.1. The General Terms and Conditions apply to all offers, agreements and deliveries of Webshop X, unless explicitly agreed otherwise in writing.

1.2. If the Client in his order, confirmation or any other communication alleging acceptance of the General Terms and Provisions includes any provisions that differ from, or are not included in the General Terms and Conditions, such provisions will only be binding upon Webshop X if and in so far as Webshop X has accepted them in writing.

1.3. In cases where specific product or service-related terms and conditions apply in addition to these general terms and conditions, Client can always invoke the applicable condition that is most favorable to him in the event of incompatible general terms and conditions.

Article 2. Prices and information

[REDACTED]

Article 3. Conclusion of the Agreement

3.1. The Agreement will be deemed to be concluded at the moment the Client accepts the offer of Webshop X subject to the conditions laid down by Webshop X.

3.2. If the Client has accepted the offer by electronic means, Webshop X will confirm receipt of acceptance

of the offer by electronic means without delay. Until such receipt of acceptance is confirmed, the Client will have the possibility to dissolve the Agreement.

3.3. If it is found that, in accepting or otherwise entering into the Agreement, the Client has provided incorrect data, Webshop X will have the right demand fulfilment of the Client's obligations until the correct data is received.

Article 4. Execution of the Agreement

[REDACTED]

Article 5. Right of withdrawal/return

5.1. This article only applies if the Client is a natural person who is not acting in his or her professional or commercial capacity. Business Clients therefore have no right of withdrawal.

5.2. The Client will have the right to dissolve the distance Agreement with Webshop X within 30 days after receiving the product, free of charge and without stating reasons.

5.3. The term commences on the day after the product was received by the consumer, or a third party designated by the consumer, who is not the transporting party, or:

- if the delivery of a product involves different deliveries or parts: the day on which the Client, or a third party designated by the Client, received the last delivery or the last part;
- with contracts for the regular delivery of products during a given period: the day on which the Client, or a third party designated by the Client, received the last product;
- if the Client has ordered several products: the day on which the Client, or a third party designated by the Client, received the last product.

5.4. Only the direct costs incurred for the return shipment are for the Client's account. This means that the Client will have to pay the costs of returning the product. Any shipping costs paid by the Client and the purchase price paid for the product will be refunded to the Client if the entire order is returned.

5.5. During the withdrawal period referred to in paragraph 1 above, the Client will treat the product and its

packaging with the utmost care. The Client may not open the packaging or use the product unless this is necessary in order to determine the nature of the products, their features and their operation.

5.6. The Client is only liable for the product's devaluation that is a consequence of his handling the product other than as permitted in.

5.7. The Client can dissolve the Agreement in accordance with paragraph 1 of this article by reporting the withdrawal (digital or in order form) to Webshop X, within the withdrawal period, by means of the model form for right of withdrawal or in some other unequivocal way. If Webshop X makes it possible for the Client to declare his withdrawal via electronic/digital means, then after receiving such a declaration, Webshop X sends immediate confirmation of receipt.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Article 6. Payment

6.1. The Client shall pay the amounts due to Webshop X in accordance with the ordering procedure and any payment methods indicated on the Website. Webshop X is free to offer any payment method of its choice and may change these methods at any time.

Article 7. Warranty and conformity

[REDACTED]

[REDACTED]

Article 8. Complaints handling procedure

8.1. If the Client has any grievances in connection with a product (in accordance with the article on warranties and conformity) and/or about other aspects of Webshop X's service, it can submit a complaint by telephone, by email or by post. See the contact details at the bottom of the General Terms and Conditions.

8.2. Webshop X will respond to the complaint as soon as possible, and in any case within 7 days after having received it. If it is not yet possible for Webshop X to formulate a substantive reaction to the complaint by that time, Webshop X will confirm receipt of the complaint within 7 days after having received it and give an indication of the term within which it expects to be able to give a substantive or definitive reaction to the Client's complaint.

Article 9. Personal details

9.1. Webshop X will process the Client's personal details in accordance with the privacy statement published on the Website.

Article 10. Final provisions

10.1. This agreement is governed by the laws of the country of establishment of the webshop.

10.2. Insofar as not dictated otherwise by mandatory law, any disputes ensuing from the Agreement will be submitted to the competent Dutch court in the district where Webshop X has its registered office.

[REDACTED]

Contact details

Should you have any questions, complaints or comments after reading these General Terms and Conditions, please contact us by email or letter.

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